

REGISTRATION TERMS & CONDITIONS

Registration payments and entitlements

Payment of registration fees is required on registration. All registration fees are inclusive of GST. A tax invoice will be generated and issued once your fees have been processed.

If you do not receive an email confirmation please contact the Event Secretariat via email at events@reiq.com.au or by phone 1300 697 347.

Early bird registration

Close of early bird registration (with accompanying payment) is strictly limited to the time indicated on the website. If payment is not received prior to the early bird registration closing date, the delegate will be charged at the standard rate for the event. The REIQ reserves the right to extend the early bird rate closing date at its sole discretion.

Cancellation and refunds

You acknowledge and agree that once registered, you will not be entitled to cancel your ticket and receive a refund of the fee paid, and that registration is only transferable to a substitute delegate where such a request has been approved at the sole discretion of the REIQ. Any request for the transfer of registration is to be submitted to the Event Secretariat via email to events@reiq.com.au for approval at least 4 business days prior to the event.

For exceptional circumstances, a refund may be requested. Requests should be forwarded as soon as practicable to the Event Secretariat for consideration. If a refund is granted (at REIQ's sole discretion), a refund of registration fee will be made less a \$55 administration fee.

Delegates who fail to attend the event without prior notification agree and acknowledge that they will forego the entirety of any registration fee paid.

Member discount rates

Member discount rates apply to current individual members of the REIQ strictly on the condition that, at the time of registration, any such member has fully paid all membership fees due to the REIQ and are CPD compliant. If it is determined that a delegate has obtained a member discount rate for which they were not eligible for, that delegate agrees and acknowledges that the REIQ is entitled to recover the difference from them in the payment.

Filming and Photography

Delegates acknowledge and agree that they may be photographed or filmed during the event, and that registration to the event implies consent to be photographed or filmed. Such consent may only be withdrawn by notifying the REIQ in writing that the delegate does not consent to being photographed or filmed by sending an email to events@reiq.com.au prior to the commencement of the event.

Delegates acknowledge and agree that the REIQ may broadcast, publish, license and use for any purpose photographs, film, recordings or images of delegates without compensation.

Event speakers and topics not guaranteed

Whilst every effort is made to maintain the integrity of event programming, the REIQ reserves the right to substitute presenters and/or topics in its sole discretion.

Accommodation

Hotel and accommodation providers may enforce strict cancellation policies within 30 days of the event for any rooms booked over the period for the event. Therefore, accommodation cancellations may or may not incur fees after 13 March 2019. Any cancellation fee incurred by a delegate from a hotel or accommodation provider is subject to that hotel or accommodation provider's individual group booking policies, and the REIQ take no responsibility for cancellation fees incurred.

Force majeure

If the event does not proceed as a result of a force majeure event such as acts of God, exchange controls, export or import controls, or any other government restriction, war, hostilities, blockades, civil disturbances, revolutions, strikes, terrorists attacks, lockouts, severe transportation difficulties or any other cause beyond the reasonable control of the REIQ, the event may be suspended by the REIQ and re-scheduled to another date once reasonably practicable to do so after the force majeure event ceases.